

Branch Offices:

302-254 Edmonton St.
Winnipeg MB R3C 3Y4
Tel. 204-945-2476
Toll-free: 1-800-782-8403
Fax: 204-945-6273
E-mail: rtb@gov.mb.ca

157-340 9th Street
Brandon MB R7A 6C2
Tel. 204-726-6230
Toll-free: 1-800-656-8481
Fax: 204-726-6589
E-mail:
rtbbrandon@gov.mb.ca

113-59 Elizabeth Dr.
Thompson MB R8N 1X4
Tel. 204-677-6496
Toll-free: 1-800-229-0639
Fax: 204-677-6415
E-mail:
rtbthompson@gov.mb.ca

Bureaux de la Direction :

254, rue Edmonton,
bureau 302
Winnipeg (Manitoba)
R3C 3Y4
Tél. : 204-945-2476
Sans frais : 1 800 782-8403
Télécopieur : 204-945-6273
courrier électronique :
rtb@gov.mb.ca

340, 9^e rue, bureau 157
Brandon (Manitoba)
R7A 6C2
Tél. : 204-726-6230
Sans frais : 1 800 656-8481
Télécopieur : 204-726-6589
courrier électronique :
rtbbrandon@gov.mb.ca

59, promenade Elizabeth
bureau 113
Thompson (Manitoba)
R8N 1X4
Tél. : 204-677-6496
Sans frais : 1 800 229-0639
Télécopieur : 204-677-6415
courrier électronique :
rtbthompson@gov.mb.ca

The Residential Tenancies Branch

FACT SHEET

Cette information existe également en français.
Composez le 204-945-2476.

Bed Bugs

Rights and Responsibilities of Tenants and Landlords

Rules tenants must follow:

- If you think you have bed bugs, **tell** your landlord right away.
- Your landlord will schedule a time to come into your home to check for bed bugs.
- Follow the instructions telling you how to get your home ready for a bed bug treatment.
- Make sure your home is ready for treatment.

If you **don't** get your home ready for the treatment, your landlord can:

- charge you for the cost of the bed bug treatment, or
- evict you from your home (give you a written notice to move out)

Rules your landlord must follow:

- make sure your home has no bed bugs
- check your rental unit and treat it for bugs
- give you at least 24 hours' written notice before they come

If your home is being treated for bed bugs, your landlord **must**:

- tell you, in writing, how to get the unit ready for a bed bug treatment, and
- give you at least 24 hours to get the unit ready for the treatment

NOTE: If the landlord can prove you caused a bed bug problem, the landlord may be able to charge you for the cost of the treatment. For more information on how to keep bed bugs out of your home (or if your landlord will not do anything to get rid of your bed bugs), call the Provincial Bed Bug Call Centre at 1-855-362-2847.

The Residential Tenancies Branch (RTB) is the government office responsible for residential tenancy laws in Manitoba. We can help tenants and landlords settle disagreements. If you have a problem with your landlord, you can call or come to the RTB office nearest you.

This information is available in multiple formats upon request.